

# Welcome



**Lisa Jacobs**Chief Executive Officer

## The UK's leading online SME lender

#### **Customers & brand**



#### SMEs across the UK

- 10 years trading
- 7 employees
- £1 million in revenue

#### **Customer NPS of 79**

## **Products**





## Borrow, pay later & spend

- Term Loans
- FlexiPay
- Cashback Credit Card
- Marketplace (Referrals)



## **Platform** capabilities





#### **Unique tech and credit:**

- Proprietary tech platform
- Al powered risk models
- 15 yrs of data

## **Funding**



## **Capital light funding model**

- 96% LuM funded by institutions (Term Loans)
- 4% LuM funded by FC (FlexiPay & CC; R&D)

Attractive and resilient returns

# Leading UK online SME finance platform with attractive growth and profitability



Credit extended £1.9bn

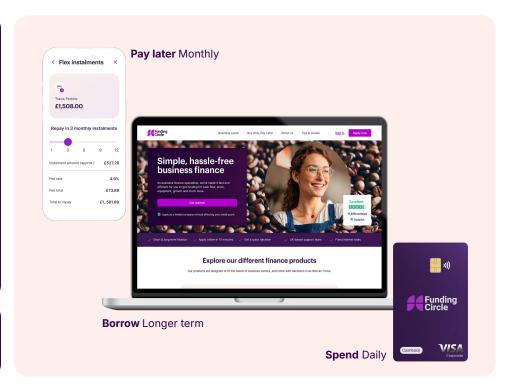
Revenue £160m

PBT £3.4m

**FY 2026** 

Revenue > £200m PBT at least £30m

£15bn credit extended to SMEs since 2010



Large and underserved market

Data & tech competitive advantage

Delivering superior customer experience

Robust and attractive loan returns

# Our customers, brand and term loans



## Large addressable market across our full product suite

Supporting underserved UK SMEs to fuel jobs and economic growth

**Borrow** 

SMEs in the UK

Pay later & spend

£1.3trn

SME B2B payments

£84bn+

>5.4m

SME debt origination market

£80bn+

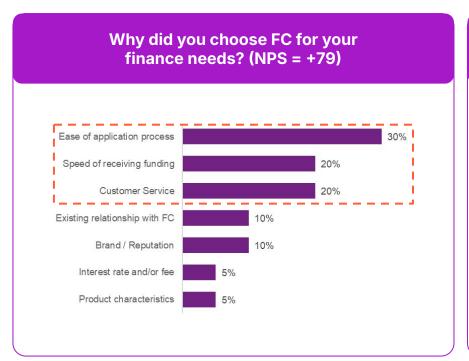
SME card transactions

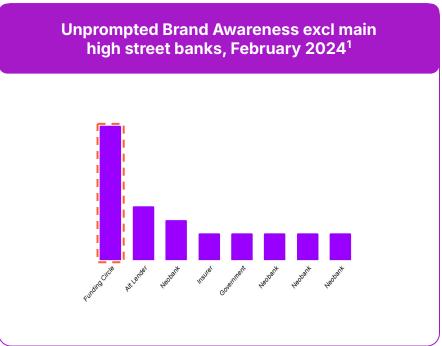
A significant growth opportunity as we continue to expand to serve more SMEs

65%

of SMEs say that late payments from customers are a problem

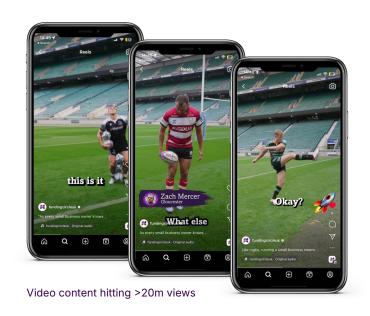
# Best known brand for SME lending outside of the high street banks, with leading customer NPS (+79)





1. Source: 1 Funding Circle Brand Tracker. February 2024 502 respondents Q15. When you think about business loan providers that aren't banks, which brands can you think of?

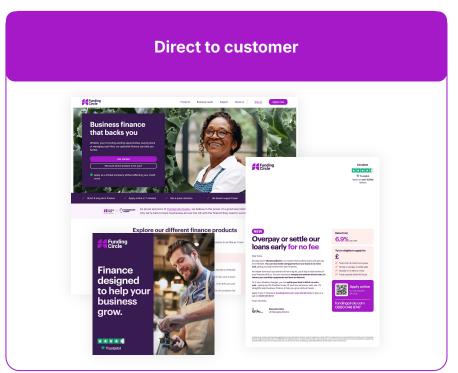
# This has been supported by sponsorship of Premiership Rugby, driving brand engagement

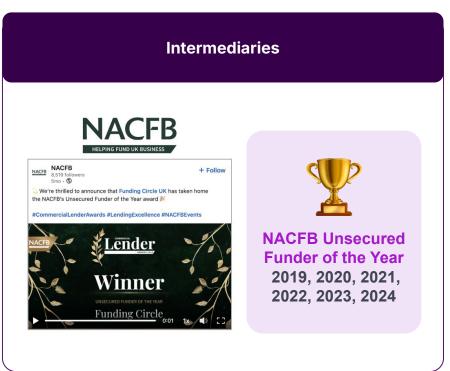




Brand ambassador 2023/2024

# We go-to-market direct to SMEs and via intermediaries; performance marketing is via direct mail, online and email





# Our multi-product offering enables SMEs to borrow, pay later and spend, powered by proprietary technology

## **Borrow**

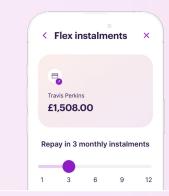
Term Loan



Loan for **long term investment purposes** to support business growth or **working capital** and shorter term finance needs

## Pay later

FlexiPay Line of Credit



Flexible line of credit for paying bills, supplier invoices and managing short term cash flow using bank transfer or card

## Spend

Cashback Credit Card



Cashback credit card for everyday business spending

# **Borrow:** market leading Term Loan for investment and working capital



Loans to support business growth or long-term cash flow management. Loan size of £10,000 to £750,000 (average about £75K)



Available **from six months to six years**. Amortises monthly, repayable anytime with no fee



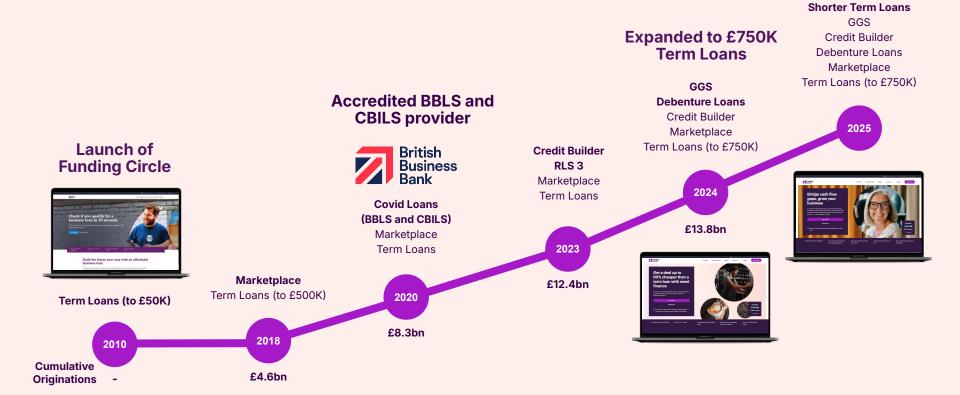
Use cases: long-term **investment** or **working capital** 



Typical borrower business is **10 years old**, **revenue £1M** and **7 employees** 



# Growing our Term Loan products over the last 15 years, continuing to innovate and adapt to serve more SMEs



# Our Term Loan products serve a range of customer needs enabling us to support even more SMEs





# FlexiPay & Credit Card businesses



## We have evolved our products to help our **SME** customers solve their problems

## **Unified FlexiPay experience**

Flex instalments



spend

2024

## Travis Pentins £1.508.00 **FlexiPay**

Mobile / Web app One Line of Credit

Card Payments Invoice Payments

2023

£234m spend

## **Test launch**



**Invoice Payments** 



£4m spend

#### Card beta launch



**Card Payments** Invoice Payments

> 2022 £60m spend



Pay: FlexiPay Pay now/later at transaction level

Spend: Cashback Credit Card **Everyday Business payments** 

# Pay Later: FlexiPay, empowering our customers to pay on their terms



Pay by card, transfer funds to a supplier or drawdown straight into a business bank account.

Avg. credit limit of ~£16k



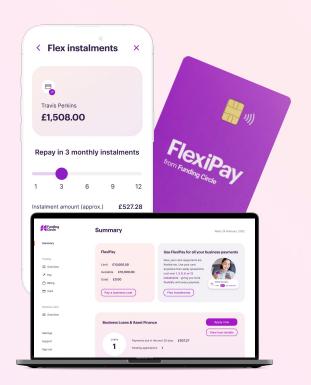
Repayments available across 1, 3, 6, 9 or 12 monthly instalments



A simple, flat fee per transaction starting from just 1.99%, with **no interest charges, monthly costs, or annual product fees** 



**Diversified use cases**. HMRC, Bank transfer, Supplier Payments. Average transaction size £3-4k





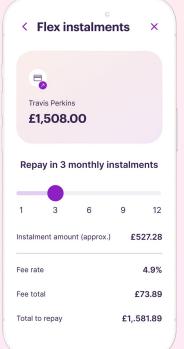
# Simple, fast and easy: how FlexiPay works

II FlexiPay is a brilliant idea which will help bridge the gap between supplier payments and to negotiate better with my suppliers. The application was simple and easy.

It's a great back up when there is a large outgoing like VAT to pay. It helps us to pay for stock orders and keeps the continuity of our business cash flow steady.

I signed up to FlexiPay as I had a payment due to a supplier and it allowed me to buy extra supplies which I needed. It is really clear how repayments work and how much I owe.





# Spend: Cashback Credit Card enabling SMEs to earn whilst they spend



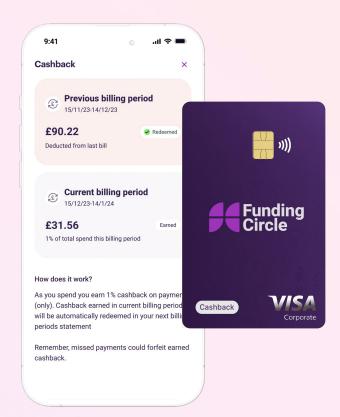
APRs starting from 14.9%. No interest for up to 42 days. Avg. credit limit of ~£15k



Earn up to £2,000 with 2% for the first 6 months, plus 1% uncapped cashback on everything you spend after that



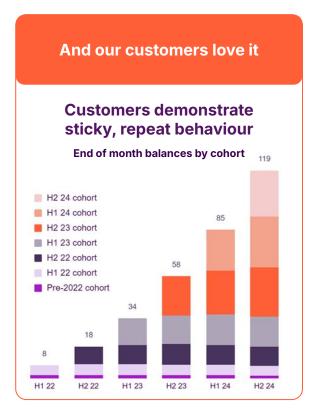
Zero monthly fees, no hidden costs and no need to switch your business banking



## And we are really just getting started



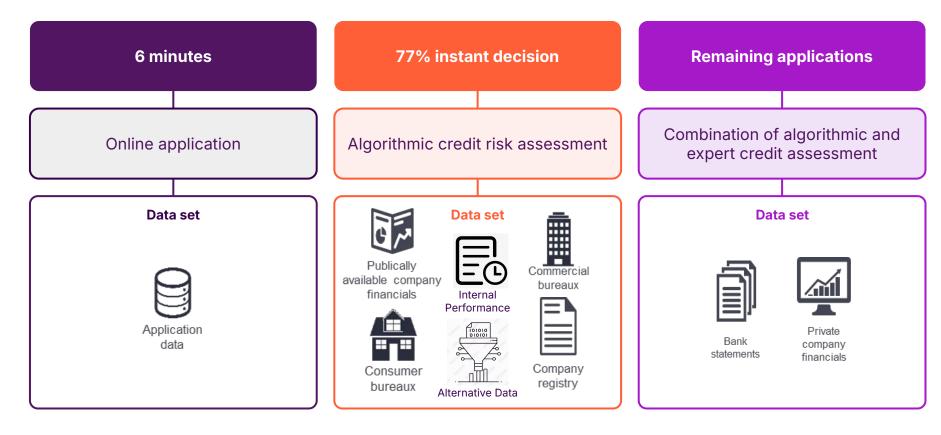




# How we underwrite and manage credit risk



# How we risk assess businesses using advanced analytics and in-house expertise



# Competitive edge driven by rich proprietary data, credit risk expertise and continued model evolution



Our performance data so far

150,000
Term loans

228,000 FlexiPay transactions

# Our risk analytics delivers a competitive edge

- 15 years of public & proprietary data
- Predictive AI (machine learning) tools and approaches
- Experienced credit risk team
- Data gets richer every day

### On ninth generation risk model

- >15% relative uplift in Gini vs Gen 8
- Benefits from COVID period validating effectiveness in a stressed environment

**Flexible Decision platform** 

# Our models deliver 3x better risk discrimination than the bureau score

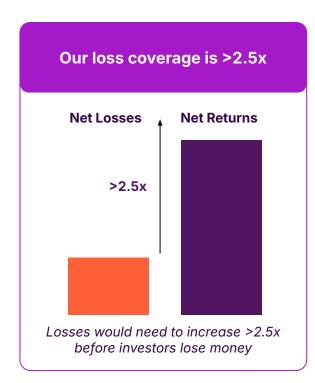
Default rates (by quintiles)

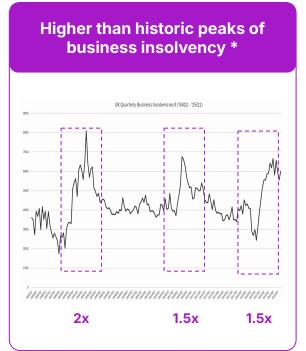
Risk Band	Bureau	Funding Circle
Highest Risk <b>1</b>	10.8%	14.4%
2	8.8%	8.5%
3	differentiation	differentiation 6.1%
4	4.7%	3.6%
Lowest Risk 5	3.9%	1.6%

- Compared to the UK bureau score, our model achieves 3 times greater separation between low- and high-risk borrowers
- This supports more accurate lending and pricing decisions, resulting in a credit underwriting and commercial advantage

Funding Circle Model 3x more powerful than Bureau Model

# Well positioned to weather cycles and deliver positive through the cycle returns to investors



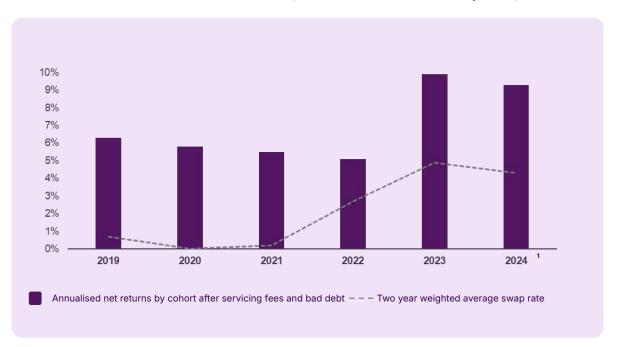




<sup>\*</sup> Source: https://www.gov.uk/government/statistics/company-insolvencies-march-2025

# Track record of delivering robust and attractive loan returns

~5% Annualised net returns, above cost of capital, to institutional investors





<sup>&</sup>lt;sup>1</sup> Year-end 2024 expected returns are as at point of origination

# Technology, Data & Al



# Our proprietary Technology & Data platform has been built for speed, ease and scale

Highly flexible front end

Versatile, modular platform

Al Powered risk models

**Proprietary data and models** 

**Multi-product** 

Scalable and secure cloud infrastructure

**Delivering speed and ease for our customers** 

Designed to scale and launch new products





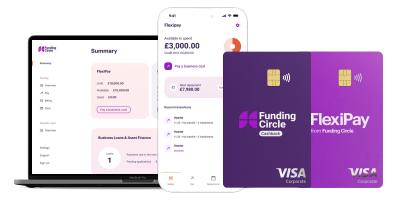
77%

>100%
Growth in transactions\*

>4x Growth in mobile MAU\* Multi-product Expansion of product portfolio

# Continuous focus on delivering a superior customer experience and enabling faster access to funds

## FlexiPay & Credit Card



#### 2x increase

FlexiPay & Credit Card applications processed straight through\*

#### 30 mins

FlexiPay record from application to first payment

### **Term Loans**



### **Ensuring Borrowers get their money faster**

- Post offer check automation
- Digitised document processing

# We are using GenAl to improve productivity, enhance customer experience and drive innovation

# Enhance customer experience

Improve efficiency and enhance productivity

Foster business and product innovation

#### Live

Customer sentiment analysis

### **Testing**

GenAl enabled Sales interactions

Enhanced Underwriting process

#### **Future**

Tailored customer experiences

#### Live

Co-pilot for Software Engineering

GenAl access for every team member

#### **Future**

Core process automation

Enriched knowledge access

#### Live

Product and feature prototyping

Multiple proof of concept ideas

#### **Future**

Identification of further use-cases across the business

# Protecting Funding Circle and Customer data in an ever evolving threat landscape



- Comprehensive multi-layered protection
- Internal expertise
- 24h Security Operations Centre (SOC)
- Industry leading tooling
- Security awareness programme
- Continuous threat landscape monitoring
- Robust and proactive risk management

# The view from the debt investor



# **Capital light funding model**

### **Funders**

#### **Institutional Investors**

- 96% of LuM
- Fund Term Loans
- £2.1bn future funding in place

## **Funding Circle**

- 4% of LuM
- Funds FlexiPay and Cashback Credit Card
- £300m financing facility from Citi in place



£2.8bn

Loans and Balances Under Management ("LuM") **UK Small Businesses** 

# >£15bn

Credit Extended to UK Small businesses since 2010

Term Loans
FlexiPay
Cashback Credit Card

Marketplace

## A strong track record in delivering investor returns

Strong **investor brand** with extensive experience structuring & executing transactions

Over 150 institutional investors have supported the funding of UK SMEs

Facilitated 9 public securitisations on behalf of investors totaling almost £2.2bn



## **Key messages**

- Great customer experience and brand awareness with a differentiated product offering
- Product innovation and growth in large markets
- Unique technology and credit assessment capabilities that continually learn and evolve
- Attractive and resilient investor returns with a strong funding pipeline
- Improving profitability and strong ongoing growth with significant market opportunity

# Thank you.

